



# REFERENCE GUIDE & INDEX

---

INDEX	308
TERMS OF BUSINESS	312



**NEW****ALL NEW PRODUCTS ARE HIGHLIGHTED IN RED!**

<b>A</b>	
Accent Lighting	61
Accessory Charger	71
Accessory Harness	49
Accessory Mounts	66-70
Accessory Switches	49
Adapters	
Adapter Studs	55
Foot Pegs	117
Load Equalizer	47
Mirror	93
Wiring Harnesses	47-49
Adjustable Mounts & Pegs	124
Adjustable Passenger Pegs	122
Air Cleaner Accessories & Components	233-237
Adapters/Mount Kits	235-237
Covers	172-173
Air Cleaners	220-232
Air Deflectors	276-278
Air Filter Cleaning Kit	236
American Flags	217-218
Antennas + Adapters	32
Anti-Rotation Floorboard Mounts	118
Armrests	269-270
Audio	28-32
Axle Caps/Covers	164

<b>B</b>	
Backrest Mounts	264, 266
Backrests- Driver & Passenger	264-266
Bad Boy Air Horns, Wolo	192
Baffles, Quiet	241-244, 249
Bahn	
Air Cleaner	227
Brake Pedal Pad	111
Derby Covers	186
Footpegs	111
Grips	78
Ignition Switch Accent	152
Ignition Switch Cover	152-153
Inner Fairing Accents	152-153
Levers	85
Media Door & Side Panel Accents	152
Mirrors	91
Rocker Cover Accents	176
Saddlebag Accents	199
Saddlebag Latch Covers	199
Shift Arm	133
Shift Lever	137
Shift Linkage Cover	135
Spark Plug Headbolt Cover	176
Speedo & Tach Accent	153
Stereo Accent	153
Switch Panel Accent	152-153
Tappet Block Accent	179
Timing Cover	178
Upper & Lower Gauge Accents	152
Windshield Trim	143
Ball Joints, Shifter	133
Banjo Bolt Covers	167
Bat Lashes	146

Battery Gauge	160-161
Belt Guard Accents	196
Bezels	
Gauges	156
Headlights	146
Turn Signals	57-58
Bike Covers	306
Bleeder Screw Covers	167
Bloodgroove Hypercharger	222
Bluegrass Breather Kits	235
Bluetooth Speakers	28-29
Bluetooth Controlled Super Lizard Lights	62
Bluetooth Controller For Lizard lights & Infinity	62
Board Extenders	120
Boards, Driver & Passenger	96-131
Bolt Covers	189
Boomerang Frame Covers	196
Boss Blades	85
Brake & Clutch Control Dress-up Kit	82
Brake & Clutch Levers	84
Brake Arms, Extended	137-138
Brake Bleeder Screw Cover	167
Brake Caliper Covers	166
Brake Master Cylinder Covers, Front + Rear	82, 170
Brake or Clutch Accessory Mount Kit	67
Brake Pedal Arm	137-138
Brake Pedal Pad Cover	99-116
Brake Pedal Pads, Extended	109
Breather Bolt Covers	174
Breather Bolts	236, 257
Brute Highway Peg Mounts	131
Bulbs	58-60
Bullet Lights	52-54
Butterflies for Hypercharger	234

<b>C</b>	
Cable Covers	81
Caliper Covers	166
Cams	261
Carburetor Adapter & Support Brackets	234-238
Cell Phone Mounts & Holders	66-70
Chargers	71
Choke Knob Cover	187
Chrome Bolt Covers	189
Cigarette Lighter	71
Clamps	70, 130-132
Clevises	131
Clutch & Brake Levers	84
Clutch Cable Adjuster Cover	172
Clutch Cable Ferrule Covers	81
Control Covers	82
Coolant Pump Cover	168-169
Covers, Motorcycle	306
Crampbuster	78-79
Crankcase Breather Kits	235-236
Cross-Over Line Cover, Fuel Tank	172
Cruise Arm Mark III & IV	126
Cruise Assists	78-79
Cruise Pegs & Mounts	126

Crusher	240-256
Air Cleaners	251-256
Cams	261
Exhaust	240-249
Lifters	262
Pushrods	262
Cup Holders	72-74
Curved License Plate Frames	210-213, 215
Curved Side Mount License Plate Mounts	214
Cylinder Base Covers	185

<b>D</b>	
Dash Panel Inserts	157, 159
Deco Gas Cap + Gauge	160
Deep Dish Bezels	57-58
Deflectors, Heat	279
Dip Sticks & Accents	188
Downtube Covers	194
Dragon Wing Wind Deflectors	277
Drink Holders, Driver	72-73
Drink Holders, Passenger	74
Driver Backrests	264-265
Driving Lights	37-39

<b>E</b>	
EFI Tuners	259-260
Electrical Power Point	71
End Caps for Grips	80
Engine Chrome	168-188
Engine Guard Chaps	278
Engine Guard Mounted Lights	38
Engine Guard Tab Covers	168
Engine Guards	127
Engine Performance Parts	261-262
Engine Stabilizer Link Cover	172
Ergo Guards	127
Exhaust Boot Guard	120
Exhaust Port Gaskets	250
Exhaust Systems	240-249
Exhaust Tips	240-249
Extended Brake Pedal	137-138
Extended Forward Controls	138
Extended Shift Lever	136
Extensions- Footrests	118-119

<b>F</b>	
Fairing Accents (Inner & Outer)	140-156
Fairing Mounted Bag	304
Fairing Trim	141
Fairing Vent Accent	140, 143, 144
Fender Accents	162-163
Fender Extensions	162-163
Fender Light Strips- Rear	203
Fender Tip Lens Grills	163, 209
Fender Tip Lenses	56
Fender Tips/Accents	162-163
Filler Panel, Turn Signal Bar	204
Filler Panels, Saddlebag	201
Flags	217-218
Flame/Flamin'	
Brake Pedal Pad Covers	107
Floorboard Covers	107

Footpegs	107
Grips	77
Shift Arm Cover	133
Shift Linkage	134
Flash Brake Controllers, Pulsating	47
Flip Blades	125
Floorboard Covers	105, 107, 194, 110,
Floorboard Inserts	110,
Floorboard Mounted Cruise Pegs	126
Floorboard Spacers/Extenders	120
Floorboards	96-131
Flush Mount Pop-Up Gas Cap	157
Fog Lights (Passing Lamps)	34
Footpeg Adapters	117, 119
Footpeg Extensions	118, 119
Footpeg Mounting Hardware	131-132
Footpeg Mounts/Clamps	70, 130-132
Footpegs	96-131
Footrest Extensions & Relocators	130-132
Fork Braces	165
Fork Clamps	55
Fork Covers- Lower	166
Fork Mount Wind Deflectors	166
Fork Mounted Driving Lights	39
Fork Skin Covers	166
Fork Slider Covers	165
Forward Control Extensions	138
Forward Controls	138
FP3 Tuner	259
Frame Covers	193-197
Front Motor Mount Cover	171
Front Run-Turn Controller	46
Fuel Door GPS/Accessory Mount	70
Fuel Door Push Button	159
Fuel Injection Tuning	259-260
Fuel Line Fitting Cover	187
Fuel Tank Cross-Over Line Cover	172
Fuel/Battery Gauge (L.E.D.)	160-161
Fuelpak, Tuner	259
<b>G</b>	
Gadget Holders	66-70
Gas Caps	160-161
Gas Tank Door Trim	157-159
Gaskets, Engine	262
Gauge Bezels	156
Glove Box Accents	148
GPS Mounts & Holders	66-70
Grab Rails, Passenger	269
Grips & Grip Accessories	76-81
<b>H</b>	
Halo Headlight Trim Ring	145
Halogen Bulbs	58
Handlebar Accessory Mounting Systems	66-70
Handlebar Clamps/Mounts	70
Handlebar Control Covers	82
Handlebar Device Holders & Mounts	66-70
Handlebar Electrical Power Point	71
Handlebar Master Cylinder Cover	82
Handlebar Speakers	28-29
Head Bolt Covers	176-177
Headlamp Adapter Harness	48
Headlamp Bulbs	60
Headlamps (Halogen)	60

Headlamps (L.E.D.)	34, 36
Headlight Trim Rings	35, 146
Headlight Visor	146
<b>Heavy Industry</b>	
Accent kit	88
Brake Pedal Pad	99
Floorboards	99
Footpegs	98
Grips	77
Mirrors / Stems	88
Shift Peg	98
Switchblades	98
Heat Deflectors	279
Heat Shields (Exhaust)	171
Heel Shift Eliminator	136
Heelrests (Stirrups)	113
Helmet Lock	216
Heim Joints, Shifter	133
Highway Bars, Mustache	127
Highway Boards	96-131
Highway Pegs	96-131
Hitches	273
Horn Covers	190-192
Horns	192
Hot Spots/Hot Sleeves/Kool Kaps	190
Hub Cover (for Trike)	208
Hypercharger Air Cleaners	220-223
Adapters	236
Brackets/Components/Mount Kits	234-238
Trap Doors/Butterflies	233-234
<b>I</b>	
Ignition Switch Cover	149
Inner Fairing Accents	155
Inner Fairing Cover Plate, Mirror Hole	155
Inner Fender Accent	196
Inner Primary Covers	184-185
Intakes, Air	220-232
iPhone Mounts	66-70
<b>ISO Products</b>	
Boards	115
Brake Pedal Pads	114
Grips	77
Pegs	112
Shift pegs	114
Throttle Boss	78
<b>J</b>	
<b>Jim Nasi Signature Series</b>	
Dash Console	157
E.Fl. Cover	175
Horn Covers	190
<b>K</b>	
K & N Filter Care Kit	236
<b>Kinetic</b>	
Brake Pedal Pad	102
Floorboard Inserts	103
Footpegs	102
Grips	77
Mini Boards	103
Shift Pegs	102
Throttle Boss	79
Kool Kaps, Fastener Covers	189
Krusader Horn Cover	191
<b>L</b>	
L.E.D. Bat Lashes	144
L.E.D. Battery Gauge	94

L.E.D. Bulbs	59
L.E.D. Bullet Lights	52-54
L.E.D. Conversion for H-D Tombstone Taillight	51
L.E.D. Fairing Vent Accent	144
L.E.D. Fender Strip Lights	203
L.E.D. Fuel/Battery Gauge	160-161
L.E.D. Halo Trim Ring	145
L.E.D. Headlamps	34, 36
L.E.D. High-Intensity Bulbs	59
L.E.D. Infinity Horn Cover	192
L.E.D. Infinity Timing Cover	64
L.E.D. License Plate Bolt Lights	217
L.E.D. Mini Bullets	52
L.E.D. Passing Lamps, Fog	34
L.E.D. Saddlebag Accents	203
L.E.D. Saddlebag Extensions	202
L.E.D. Speaker Bezels	155
L.E.D. Speedo & Tach Bezels	155
L.E.D. Strut Lights	52
L.E.D. Taillights	42
L.E.D. Timing Cover	64
L.E.D. Torpedo Lights	52
L.E.D. Turn Signal Inserts	41, 43-45
L.E.D. Upgrade Lamps For 5000 Series	58
Late Style Turn Signal Kit	53
Lenses	56-58
Levers	84
License Plate Frame	210-214, 215
License Plate Hardware Kits	216-217
License Plate Helmet Lock	216
License Plate Mounting Hole Covers	217
License Plate Mounts	214
Lid Organizers	305
Light Bars, Front	39
Light Bars, Rear	207
Lighted (L.E.D.) Bat Lashes	144
Lighted Lower Saddlebag Accents	203
Lighted Phantom Covers	198
Lighted Swingarm Covers	197
Lighted Velocity Ring	63
Liners, Saddlebag	305
Lizard Lights & Components	62, 64
Load Equalizer Adapter	47-48
Load Equalizers	47-48
Lockable Offsets	124
Longhorn Offset Highway Pegs	128
Longhorn Offset Peg Mounts	132
Lower Belt Guard Accent	196
Lower Frame Cover	195
Lower Front Frame Cover	171
Lower Leg Accents/Covers	166
Lower Leg Deflector Shields	166
Lower Saddlebag Accents, Lighted	203
Luggage	282-305
Lid Organizers	305
Momentum	295-297
Roll Bags	293-294, 302
Saddlebags	300
Seat, Trunk & Rack Bags	284, 286, 288-303
Tank Bags	283, 303
Windshield Bags	304

FOR HARLEY-DAVIDSON®

NEW

FEATURED BIKES

COLLECTIONS

Audio

Lighting

Accessory Mounts

Handlebar Controls, Grips & Mirrors

Pegs & Foot Controls

Covers, Trims & Accents

Air Cleaners

Crusher

Exhaust

Air Cleaners

Performance Components

Touring & Comfort

Windshields & Air Management

Luggage Organizers & Storage Covers

INDEX



Xkursion	282-294
Luggage Rack Relocation Kit	268
Luggage Racks	267-268
<b>M</b>	
Mach 2 Air Cleaner	224-225
Magnum Mirrors	93
Magnum Quick Clamps	132
Master Cylinder Covers, Front	82
Master Cylinder Covers, Rear	82
MasterTune Kits	260
Maverick Air Cleaner	228-229
Maverick Exhaust	240-242, 245, 249
<b>Mesh</b>	
Air Dam	168
Bezels	57
Brake Master Cylinder Cover	83
Clutch Master Cylinder Cover	83
Dash Insert	158
Derby Cover	186
Fairing Vent Accent	143
Front Caliper Covers	167
Front Pulley Cover	178
Fuel Door	158
Gas Cap	158
Headlight Vent Accent	141
L.E.D. Fuel & Battery Gauge	158
Rear Caliper Cover	198
Saddlebag Hinge Covers	199
Timing Cover	178
Mid-Frame Air Deflector Accents	195
Mid-Frame Covers	195
Mini Bullets	52
Mini Dagger	104
Mirror Covers	94
Mirror Extensions	93
Mirrors	86-93
Momentum Luggage	295-297
Freeloader Duffie	297
Grand Pet Palace	298
Hitchhiker Trunk Rack	296
Motor Mount Cover	171
Motorcycle Covers	306
Mud Flaps	207
Muffler Bracket Cover	210
Mufflers	240-244
Quiet Baffles	241-244, 249
Replacement Tips	240-249
Multi-Purpose Driver & Passenger Backrest	264
Mustache Highway Bars	127
<b>N</b>	
Neck Covers	193-194
Neutral Switch Covers, Chrome	187
<b>O</b>	
Offset Highway Pegs	129
Offset Mounts	124
Oil Cooler Cover	168-169
Oil Dipsticks	188
Oil Filler Caps/Cap Accents	188
Oil Filler Spout Cover	182
Oil Line Covers	182
Oil Line Nacelle	182
Oil Pressure Sender Covers	170
Oil Sender Switch Cover	187

Orbit 7" L.E.D. Headlight	36
Prism	36
Vision	36
Organizers, Lid	305
<b>P</b>	
P-Clamps	55
Panacea Adapters	49
Panacea Controller	41
Panacea Taillight Systems	41
Panacea Turn Signals	41
Passenger Armrest Pouch	305
Passenger Armrests	269-270
Passenger Backrests	264, 266
Passenger Board Covers	105, 107, 194
Passenger Board Inserts	110
Passenger Board Mounts	118, 123
Passenger Boards	96-131
Passenger Boards Mount Accents	195
Passenger Drink Holder	74
Passenger Grab Rails	269
Passenger Pegs & Mounts	70, 131- 132
Passing Lamp Harnesses	48
Passing Lamps	34
Peg Adapters	117
Peg Mounts	70, 131- 132
<b>Pegs</b>	
Flamin'	107
ISO	112
Kinetic	102
Mini Dagger	104
Pilot	116
Stiletto	106
SweptWing	112
Swingwing	113
Switchblade	107
Trident	108
Widow	105
Zombie	104
Pet Palace	298
Phantom Covers	198
Phase 7	34
Phone Charger	71
Phone Mounts	66-70
Pivot Bolt Covers	198
Plug-In Driver Backrest	265
Plug-N-Play Sissy Bar Mount	265
Power Point Charger	71
Power Source	71
<b>Precision</b>	
Cylinder Base Cover	184
Dipstick Cap	188
Inner Primary Cover	184
Oil Cooler Cover	169
Regulator Cover	169
Spark Plug Covers	177
Starter Cover	183
Tappet Block Accent	179
Throttle Servo Motor Cover	175
Transmission Shroud	180
Transmission Top Cover	180
<b>Premium</b>	
Brake Pedal Pad Cover	109
Floorboard Inserts	110

Floorboards	110
Mini Boards	111
Pro-R Hypercharger	223
Pulsating Brake Modules	47
Pulsing Bulbs	60
Push-Button Fuel Door	159
<b>Q</b>	
Quantum Air Cleaner Cover	173
Quick Clamps	112
Quick Release Backrests	266
<b>R</b>	
Racks, Luggage	267-268
Radio Trim	147, 150, 152-154
Radiator Grills	169
Razor Eyes Turn Signals	53
Rear Axle Covers	198
Rear Cylinder Base Covers	182
Rear Fender Accents	209
Rear Fender Strip Lights	203
Rear Master Cylinder Covers	170
Rear Oil Panel Accent	182
Rear Shift Lever Eliminator	136
Rear Speaker Accents	149, 156, 207
Rear Tie Down Anchors	306
Rear Turn Signal Bars/Brackets	50
Receptacle Kits	273
Reflector Covers	164
Regulator Covers	169-170
Relay Kits	49
Relocation Brackets for Driver Boards	120
Relocator Kit for Tour-Pak	270-272
Remote Control for Lizard Lights	64
Replacement K&N Air Filters	237
Replacement Rubbers	96-131
Reservoir Cover	170
Retractable Passenger Pegs	121
Rider Backrest	264-265
Risers	268
Right Angle Peg Mounts	130
<b>Riot</b>	
Grips	77
Floorboards	101
Foot pegs	100
Mini Boards	101
Shift Peg	100
Road Thunder Audio Controller	30
Road Thunder Fairing Speakers	31
Road Thunder Sound Bar	28
Road Thunder Speakers	29
Rocker Box Bolt Covers	176
Rocker Switch Cover Kits	154
Run-Turn-Brake Controllers	46
<b>S</b>	
Saddle Shields	279
Saddlebag Accents	203
Saddlebag Extensions	202
Saddlebag Filler Panel Inserts (L.E.D.)	203
Saddlebag Filler Panels	201
Saddlebag Hinge Covers	199, 204
Saddlebag Latch Accents	199
Saddlebag Latches	199
Saddlebag Lid Accent Covers	199, 204

Saddlebag Lid Covers	306
Saddlebag Liners	305
Saddlebag Top Trim	203
Screw Head Covers	189
Seat Screws	190
Servo Covers	174-175
Shift Arm Accents/Covers	133
Shift Levers	136-137
Shift Linkage Cover	135
Shift Linkages	134
Shift Pegs	96-131
Shift Spline Cover	135
Shifter Ball Joints	133
Shifter Heim Joints	133
Shifter Rods	134
Shirts	262
<b>Signature Series, Jim Nasi</b>	
<b>Dash Console</b>	<b>157</b>
<b>E.F.I. Cover</b>	<b>175</b>
<b>Horn Cover</b>	<b>190</b>
Silver Bullet Lights	54
Silver Bullet Mounts & Components	55
Sissy Bars/Mounts	264-267
Skeleton Hand Mirrors	92
Skeleton Hand Turn Signals	53
Skinni Mini L.E.D. Strip Lights	61
Smoke Lenses	56, 58
Solenoid Cover	188
Spark Plug Covers	177
Speaker Accents	148-149, 156
Speaker Grills	149, 156
Speakers	28-31
Speakers/Speaker Components	28-31
Speedo/Tach Bezels	155
Speedometer Trim/Visors	157
Splined Peg/Floorboard Adapters	117
Spoiler for Tour-Pak	206
Spoiler Light Bar	206
Spot Lamps & Driving Lights	37-39
Stabilizer Covers	172
Starter Cover	183
Starter Mount Cover	183
Stereo Trim	147, 150, 152-154
Stiletto Peg	106
Stinger Trap Door (Hyper)	234
Stirrups (Heelrests)	113
Strut Lights	52
Super Lizard Lights	62
Support Bracket Intake	237-238
Swept Wing Peg	112
Swingarm Accents	195
Swingarm Covers	197
Swingarm Pivot Covers	198
Switch (Double Rocker)	49
Switch Blade Peg	107
Switch Housing Covers	82
Switch Panel Accent	147-148, 151, 154
Switches	49
<b>T</b>	
Taillight Bulbs	59-60
Taillight Lenses	56
Taillight Visors/Covers	210
Taillights	40-45

Tapered Peg Adapters	117
Tappet Block Accents/Covers	179
Teardrop Mirrors	90
Tech-Connect	67-69
Build-Your-Own	68-69
Complete Kits	67
Throttle Assist	78-79
Throttle Body Cover	174
Throttle Body Support Bracket Cover	174
Throttle Boss	78-79
Throttle Cable Covers	81
Throttle Rocker	78-79
Throttle Servo Motor Cover	174-175
Tie Down Brackets	165, 306
Timing Covers	178
Tombstone Taillights	51
Top Dash Accents	147, 152-155
Torpedo Lights	52
Torque Cones	250
Tour-Pak Accents	205-206
Tour-Pak Lid Grip	205, 268
Tour-Pak Liners	305
Tour-Pak Relocator	270-272
Tour-Pak Spoiler	206
Tour-Tech Cruise Pegs & Mounts	129
Trailer Ball Cover	274
Trailer Hitch Rack	273
Trailer Hitches	273
Trailer Wiring Harness	274
Transformer Backrest	266
Transmission Shrouds	180-181
Trap Doors for Hypercharger	233-234
Travel Bags & Accessories	282-305
Travel Mug	72-74
Trigger Levers	84
Trike Accessories	
Latch Accent	207
Mud Flaps	207
Rear Fender Accents	208
Rear Fender Flares	208
Rear Lighting	207
Top Fender Accent	208
Trailer Hitch	273
Tri-Line	
Fairing Accents	146
Fuel Door	159
Gauge Trim	150
Glove Box Accents	148
Headlight Vent Accents	140
Ignition Switch Cover	151
Inner Fairing Cover Plates	151
Rear Tour-Pak Light Accent	205
Saddlebag & Tour-Pak Accents	199, 201
Side Tour-Pak Accents	205
Speedo & Tach Accents	147
Speaker Accents	148
Speaker Grills	148
Stereo Trim	147, 151
<b>Top Dash Accent</b>	<b>147</b>
Windshield Trim	142
TTS MasterTune	260
Tune Trapper® + Adapter	32
Turn Signal Bar Filler Panel	204
Turn Signals	

<b>U</b>	
Underseat Peg Mounts	124
Universal Drink Holders	73
Universal Helmet Lock	216
Universal Joints for Shift Linkage	133
Upper Fork Slider Covers / Shrouds	165
USB Power Source	71
<b>V</b>	
Vent Accents	141-144
Visors, Headlight	146
Visors, Taillight	210
Volt Meter	160-161
<b>W</b>	
Widow	
Brake Pedal Pad	105
Foot pegs	105
Shift Peg	105
Wind Deflectors	276-278
Windshield Bags	304
Windshield Mounted Mirrors	92
Windshield Trim	104-143
Windshields	280
Wire Wrap/Loom (Round-It)	49
Wiring Harness	
Driving Lights	49
Trailer	274
Wolo Bad Boy Air Horn Kit	192
<b>X</b>	
<b>Xkursion Luggage</b>	
<b>Arsenal Bag XW</b>	<b>284</b>
<b>Co-Pilot Tank Bag XT</b>	<b>283</b>
<b>Cube XS</b>	<b>285</b>
<b>Dispatch Bag XB</b>	<b>287</b>
<b>Fast Lane Saddlebags XB</b>	<b>286</b>
Rack Bag/Seat XS4.5	289
Rack Bag/Seat XS3.0	288
Roller Bag XW1.5	292
Roll Bag XR2.0	293
Roll Bag XR1.0	294
Roll Bag XW 5.5	291
Roll Bag XTR4.0	290
X-Tension Cruise Peg Mounts	130
<b>Z</b>	
Zombie	
Brake Pedal Pads	104
Floorboard Covers	105
Foot pegs	104
Gas Cap	161
Grips	78
Horn Cover	64
L.E.D. Fuel & Battery Gauge	161
Levers	84
Mirrors	92
Oil Filler Cap	188
Shift Arm Cover	133
Shift Linkage	134
Shift Peg	104
Windshield Trim	142

NEW

FEATURED BIKES

COLLECTIONS

Audio

Lighting

Accessory Mounts

Handlebar Controls, Grips & Mirrors

Pegs & Foot Controls

Covers, Trims & Accents

Air Cleaners

Crusher

Exhaust

Air Cleaners

Performance Components

Touring & Comfort

Windshields & Air Management

Luggage Organizers & Storage Covers

INDEX



## TERMS OF BUSINESS DEALERS SEE CONFIDENTIAL PRICE LIST FOR COMPLETE TERMS OF BUSINESS

**PAYMENT TERMS:** We accept Visa, MasterCard, American Express or Discover. International customers must pay any customs charges, VAT, taxes, or other costs, in addition to the shipping charge.

**PRICES:** Prices are subject to change without notice. We try to avoid mid-year price changes, but reserve the right to adjust prices if our costs increase. Additionally, in the event a mistake was made we reserve the right to bill at the prevailing prices in place at the time of shipment.

**SHIPMENT:** F.O.B. is origin. We will ship by the most reasonable means according to the size and weight of your order unless given special instructions.

**BACKORDERS:** For your convenience, backorders are tracked electronically & will be shipped automatically. If a backorder is over 90 days, we will ship, pending approval.

**DAMAGED SHIPMENTS:** All goods are carefully packed & in good condition when shipped. Should a shipment arrive damaged inspect the merchandise for damage or shortages & contact Kuryakyn immediately with tracking number on carton & invoice number. Keep original carton for inspection if needed.

**SHIPPING ADDRESS:** Packages rerouted due to incorrect shipping address may be subject to a service fee.

**SHIPPING RESTRICTIONS:** At this time we do not ship orders to Singapore, Indonesia, Nigeria, Russia, the Ukraine or Brazil.

**REFUSED ORDERS:** Customer will incur all freight costs & will be subject to a 20% restock fee. International customers will incur all additional costs associated with having package returned to Kuryakyn USA.

**SHORTAGES/OVERAGES:** Should you receive an order with a missing item or an extra item is included (but not invoiced), please contact our customer service department. All shortages or overages must be reported within 5 days of receipt of the goods. Please have the invoice number & the number of packages received available when you call.

**LIMITED WARRANTY:** Kuryakyn warrants that any Kuryakyn products sold hereunder, shall be free of defects in materials & workmanship for a period of one (1) year from the date of purchase by the consumer excepting the following provisions (Excludes Apparel)

1. Kuryakyn shall have no obligation in the event the customer is unable to provide a receipt showing the date the customer purchased the product(s).
2. The product must be properly installed, maintained & operated under normal conditions.
3. Kuryakyn shall not be liable for any consequential & incidental damages, including labor & paint, resulting from failure of a Kuryakyn product, failure to deliver, delay in delivery, delivery in nonconforming condition, or for any breach of contract or duty between Kuryakyn & a customer.
4. Kuryakyn products are often intended for use in specific applications. Kuryakyn makes no warranty if a Kuryakyn product is used in applications other than intended.
5. Kuryakyn electrical products are warranted for one (1) year from the date of purchase by the consumer. L.E.D.'s contained in components of Kuryakyn products will be warranted for defects in materials & workmanship for 3 years from the date of purchase where as all other components shall be warranted for one (1) year. This includes, but is not limited to: control modules, wiring, chrome & other components.
6. Exhaust systems are warranted for manufacturing defects only. There is no warranty on exhaust pipes & mufflers with regard to any discoloration. Discoloration or "blue-ing" is caused by tuning characteristics, exhaust timing, carburetor jetting, overheating, etc. & is not caused by defective manufacturing.
7. Kuryakyn makes no warranty of any kind in regard to other manufacturer's products distributed by Kuryakyn. Kuryakyn will pass on all warranties made by the manufacturer & where possible, will expedite the claim on behalf of the customer, but ultimately, responsibility for disposition of the warranty claim lies with the manufacturer.
8. Merchandise purchased directly from internet auction sites or any other third party seller is considered sold as is & shall not carry a Kuryakyn warranty. All warranty claims must be directed to the original seller. If unsure please contact the seller to verify they are an authorized Kuryakyn retailer.

**RETURN POLICY:** Merchandise determined to be defective may be returned up to one year from the date of purchase. Returns must be processed through original seller. Returned merchandise for any other reason other than warranty claims must be in like new condition & subject to a 20% restocking fee. All returns are subject to inspection for determination of full or partial credit. Any returned part that shows evidence of being used or installed contrary to manufacturer's instructions, &/or subjected to improper handling, packaging or return shipping by the customer, will not be eligible for exchange, refund or warranty consideration. All returned electrical items will be inspected & tested. If electrical item is deemed functional, no credit will be issued & item will be returned. All sales are final on discontinued or closeout merchandise.

**RETURN INSTRUCTIONS:** Contact one of our prompt, courteous Customer Service representatives toll free at 866-277-9598. Be sure to have the following information available when you call:

- Name
  - Part number(s) to be returned
  - Copy of original invoice
  - Reason for return
1. Obtain R.M.A. number which shall remain active & valid for 60 days. (Important: Issuance of R.M.A. does not represent an authorized credit.)
  2. Carefully package merchandise to avoid damage during shipment. Depending on its condition, original packaging may not be sufficient.
  3. Ship only those items for which the R.M.A. has been issued.
  4. Write the R.M.A. number prominently on the outside of package.
  5. Ship package freight PREPAID (C.O.D.s will not be accepted) to:  
Kuryakyn 454 County Road V V Somerset, WI 54025

## AVAILABLE DIRECTLY THROUGH KURYAKYN.COM OR AT YOUR LOCAL KURYAKYN DEALER

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For additional information on third-party product and company names, please consult our web page at [www.kuryakyn.com/legal-notice](http://www.kuryakyn.com/legal-notice)